PREMIER
COMMUNITY BANK

Name Change Frequently Asked Questions (F.A.Q.)

Q: Why did you change the name?
A: The "Columbia" name is also used by another regional bank that recently entered our markets, which is creating confusion. We changed our name to clearly differentiate ourselves, as well as show our unique offerings and that we are your local community bank.

Q: Why "Premier" Community Bank?
A: Our Board of Directors chose Premier because it reflected the quality of our banking team and value of our products and services. Confusion from the many businesses that begin with Columbia have been laid to rest allowing us to continue forward as Premier Community Bank , retaining the very important middle portion of our founding name.

Q: Is there any more to this than merely a name change?
A: No. We are proud of the work we do and our success is built on trustworthiness and integrity. The new name will not change how we do business in any way. We want to ensure we can differentiate ourselves as we move forward. We believe the only way to do this is by choosing a name that is distinct from other banks operating within our marketplace.

Q: When will I see new signs up?
A: The internal signs within the bank are up now and in a short time, the outdoor signs will be installed. We're taking advantage of this change in signage to add lighting or other improvements.

Q: What else is changing?
A: Only our name is changing. Everything else will stay the same. Our staff, services, hours…everything will stay the same.

Q: Will my checks have to be reissued?
A: Your checks will continue to process as usual. We will not be replacing checks. After the name change, the bank's name will be updated when you request a new order of checks.

Q: Will I get a new debit card?
A: No. Your current debit card will continue to function just as in the past; upon its expiration, a card with our new name will be issued at that time.

Q: Will my account number change?
A: There will be no change to your account number(s) and you can continue to use your current checks and debit cards. Pre-authorized electronic transactions to your account will continue to process as normal.

Q: Who do I contact with more questions?
A: Talk to your relationship manager or any of our employees. Also, our President and CEO Rick Roby will be happy to address any questions or concerns. He can be reached at 503-693-7500.